

DuraSAT D4 In-motion Automatic Satellite TV Antenna FAQs

Programming

Q. What satellite providers and satellites work with the DuraSAT D4 antenna?

A. DuraSAT D4 antenna is compatible with the following:
DIRECTV® - 101°, 119°, DISH® - 110°, 119°, 129°, Bell TV™ - 82°, 91°.

Q. Can I get HD service with the DuraSAT D4 antenna?

A. HD programming is available with DISH and Bell TV. Keep in mind that in order to receive HD programming, you must have an HDTV as well as an activated HD receiver with an HD programming package (sold separately).

Q. Is the DuraSAT D4 antenna compatible with Shaw Direct service in Canada?

A. No, the DuraSAT D4 antenna is not compatible with Shaw Direct.

Q. I have cable at home and don't want to switch or pay for satellite programming all year when I will only need it for a few months. What are my options?

A. DISH offers pay-as-you-go programming. There are no contracts and no commitments—simply pay for the months you would like satellite television service. Call 1-800-288-8094 to sign-up or visit www.winegard.com/dishnetwork for more information.

Q. Where can I get a receiver and programming?

A. For receivers and programming, call 1-866-609-9374 or visit www.winegard.com/receivers.

Q. Will I be able to watch Bell TV in the United States with the DuraSAT D4 antenna?

A. The DuraSAT D4 antenna will work in areas where Bell TV provides a signal. Bell TV has recently significantly reduced signal coverage in the United States, and viewing outside of Canada will be extremely limited.

Q. Will my DIRECTV/DISH service work outside of the continental United States?

A. Generally, coverage is limited to the continental United States. Coverage may be available outside of the United States but will be limited.

General Features

Q. Does the DuraSAT D4 automatically toggle between satellites?

A. Yes. As you change the channel, the DuraSAT D4 antenna will automatically toggle to the corresponding satellite.

Q. How many receivers can I hook up to the DuraSAT D4 antenna?

A. The DuraSat D4 has one satellite output and can be connected to one single-tuner receiver.

- Q. Does Winegard Company recommend using a DVR with the DuraSAT D4 antenna?**
- A. DISH and DIRECTV do not recommend using receivers with internal hard drives in a mobile environment prone to excessive vibration or heat. For this reason, Winegard recommends a single tuner receiver.

Setup

- Q. Does the DuraSAT D4 antenna need to be perfectly level?**
- A. No. However, the antenna may take longer to lock onto signal if the antenna is not level.
- Q. Do I need to go through all receiver setup steps every time I use the antenna?**
- A. As long as the receiver configuration has not been altered since last usage, no re-configuration is necessary. If the configuration has been changed by connecting the receiver to a different antenna, re-configuration may be necessary and instructions can be found in the user guide or online at www.winegard.com/receivers/setupguide.php.
- Q. What do I need to set up the DuraSAT D4 antenna?**
- A. You will need a TV, an activated receiver with programming package, and a 12V power source for the DuraSAT D4 antenna.
- Q. What happens if the DuraSAT D4 antenna stops working or if I can't set up the antenna properly?**
- A. Contact Winegard Technical Services by emailing help@winegard.com or by calling 1-800-788-4417.